

## Frequently Asked Questions

### 1. Will Kcap work with pc based platforms?

Yes Kinesio Capture is purchased and stored in iTunes on your Mac or pc computer. Just like your iPod and iPhone, you can use the iPad and Kinesio Capture with a Mac or Pc.

### 2. Will Kinesio Capture work on an iPad 1 without the camera?

Yes, Kinesio Capture is software that can run on iPad 1. iPad 1 doesn't have the ability to capture video so video would need to be imported from an external camera. Kinesio Capture was specifically designed for the iPad 2. Please see video on how to file share and import film into Kinesio Capture. iPad accepts certain video formats, Mov, Mpeg, and mp4 files.

### 3. Can I share video on YouTube, Facebook, and twitter?

Yes, the purpose of Kinesio Capture is to help you with your clients and patients. Please see video clip on how to file share. The angles and grids cannot be embedded into the film. You can take a snap shot of the screen and email or print the snapshot to record the measurement.

### 4. How did you come up with Kinesio Capture?

Kinesio Capture was developed out of frustration with current software limitations. We aren't computer guys. We are in the trenches working in physical therapy, chiropractic, and sports performance. We have mentored under some of the greatest minds in our collective fields. We considered waiting for someone else to develop this product, but decided that we could design this from the ground up to be easy to use, practical, and powerful. We worked with a wonderful software developer who understood our vision. Kinesio Capture is the starting point of our vision, not the completion.

### 5. Can I email video directly out of Kinesio Capture?

Not currently, the videos will be placed into a client folder. When you dock your iPad to your computer the files can be drag out and edited or emailed. You can email snapshots of the film with measurements directly out of Kinesio Capture. Our next build will allow email of video clips from KCap.

Snap shots can also be sent to a wireless printer as long as the printer is AirPrint compatible. Please refer to the apple website to see if your printer is AirPrint supporting.

6. How do I film in direct sunlight. The reflection on the screen makes it difficult.

We highly recommend Power supports hd anti glare cover for the iPad 2. It will dramatically decrease the reflection without distorting the image. You will also want to change the setting for the screen brightness. If you go to your settings menu you will see a button for wallpaper and brightness. Turn off the auto brightness and slide the brightness toggle all the way to the right for full brightness. Please see the attached link for Power Support. <http://www.powersupportusa.com/accessories/ipad-2/hd-anti-glare-film.html>